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Manager - Diagnostic Imaging



Job Number:	J0621-0418
Job Title:	Manager - Diagnostic Imaging
Department:	Br Diagnostic Imaging
Job Category:	Management
Hospital Location:	Centenary/General/Birchmount
Job Type:	Full Time
Number Of Positions:	1
Union:	Non Union
Hours:	Days

Across our three hospitals and eight satellite sites, Scarborough Health Network (SHN) is shaping the future of care. Our many programs and services are designed around the needs of one of Canada's most vibrant and diverse communities. We are home to North America's largest nephrology program, as well as the designated cardiac care and spine centre for Scarborough and surrounding communities to the east. We are proud to be a community-affiliated teaching site for the University of Toronto and partner with a number of other universities and colleges, helping to train the next generation of health care professionals. Learn more at shn.ca

The completion of this online form serves as your application and will be used to determine if you meet the requirements of this position. Please ensure that you have provided all pertinent information necessary to be considered for this vacancy by the close date.

Reporting to the Director, Diagnostic Imaging Services, the Manager, Diagnostic Imaging, provides leadership within and external to the diagnostic imaging department, facilitating the delivery of quality, patient focused care while ensuring a safe working environment for patients and staff. As a conceptual and analytical thinker, the DI Manager will support the planning and achievement of departmental goals and objectives aligned with SHN's strategic priorities as well as actively reviews and implements industry-wide best practices. As a leader with integrity, you will be responsible to build and promote trust within the assigned DI team and with external stakeholders, including engaging employees and sustaining positive relationships in a unionized environment.

The manager is an important resource and advocate for Patient Safety, Risk Management and Quality Improvement ensuring compliance with regulatory, accreditation and hospital standards. As a leader at SHN, you will be working within a Health Leadership Capabilities Framework; it is essential that you are able to lead yourself, engage others, achieve results, develop coalitions, and conduct systems transformation in order to create a strong healthcare system.

Responsibilities:

- Planning, preparing, and managing the annual operational goals/objectives and budgets for the assigned areas of responsibility.
- Creating and sustaining an engaging environment where others have meaningful opportunities to contribute, ensuring that resources are available to fulfill their expected responsibilities, including talent development and acquisition.
- Thinking analytically and conceptually, questioning and challenging the status quo, to identify issues, solve problems, and design and implement effective processes across systems and stakeholders, focused on continuous improvement.
- Facilitating collaboration, cooperation and coalitions among diverse groups and perspectives aimed at learning to improve service and be able to negotiate through conflict and mobilize support. Actively contributing to change processes that improve health service delivery and ensures excellence in quality patient care.
- Fostering a safe and healthy environment for patients, staff and others, ensuring compliance with health and safety policies, legislation, and the code of conduct of the hospital.

Requirements:

- Must have current registration with the College of Medical Radiation and Imaging Technologists of Ontario (CMRITO) and 10 years medical radiation technology/diagnostic medical sonography experience
- Must have a Baccalaureate in a related clinical field or health care administration
- Minimum of 5 years progressive leadership experience working within a healthcare setting

- Proven successful business and administrative acumen collaborating with multiple stakeholder
- Ability to foster a team environment and ensure exceptional patient care/customer service is delivered
- Demonstrated ability to plan, manage, and report on operational metrics, including financial, workload, quality and safety.
- Experienced in leading continuous quality improvement cycles to address performance issues (Lean methodology)
- Comprehensive knowledge of the Management Information System (MIS) guidelines
- Proven record in recruiting and developing talent and high performing teams via mentorship and coaching, towards maximizing their potential and retention
- Demonstrated excellent leadership with a customer-service focus, interpersonal and communication (both verbal and written) and presentation skills
- Strong analytical skills and proficiency in using information systems and other related technology
- Skilled with computer databases, spreadsheets, Word, PowerPoint, Internet searches and Outlook email
- Effective experience developing collegial relationships and working with peers at all levels of organizations, professional associations and other governing bodies preferred
- Working experience with the EPIC computer information system (Radiant) preferred
- Demonstrated values consistent with SHN's Code of Conduct
- Engages in ethical conduct and has an excellent work performance and attendance record

Asset:

- A Master's degree in a related clinical field or health care administration is considered an asset

Scarborough Health Network (SHN) embraces and celebrates our community's unique multicultural heritage and diversity. SHN is an equal opportunity employer, dedicated to a culture of inclusiveness and diversity reflecting our diverse patients, staff and community alike. We are committed to providing barrier-free and accessible employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require accommodation through any stage of the recruitment process, please make them known when contacted and we will work with you to meet your needs.

Learn more about our exciting opportunities by following us on Twitter at: [SHNCareers](#)

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